



**WATFORD
BOROUGH
COUNCIL**

OUTSOURCED SERVICES SCRUTINY PANEL

6 December 2017

7.00 pm

Contact

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For information about attending meetings please visit the [council's website](#).

Publication date: 28 November 2017

Committee Membership

Councillor T Williams (Chair)

Councillor S Cavinder (Vice-Chair)

Councillors J Dhindsa, K Hastrick, M Hofman, P Kent and B Mauthoor

Agenda

Part A - Open to the Public

1. **Apologies for Absence/ Committee membership**
2. **Disclosures of interest**
3. **Minutes**

The [minutes](#) of the meeting held on 02 November 2017 to be submitted and signed.

4. **ICT update** (Pages 3 - 10)

A report of the ICT Section Head updating the Panel on the delivery of the ICT service.

5. **End of Quarter 2 (September) 2017 /18 Key Performance Indicator (KPI) Report** (Pages 11 - 46)

A report of the Head of Corporate Strategy and Communications providing the panel with performance indicators for Quarter 2 2017/18.

6. **Work programme** (Pages 47 - 51)

The panel to review the attached work programme for the current municipal year.